



1001 Group Family Worker

JOB TITLE:	1001 Group - Family Worker
Hours:	16 per week (flexible for the right person)
Start and duration:	Anticipated start will be July 2022 for a 12 month period (With the aim of continuing beyond this term)
Salary:	£10.50 per hour
LOCATION:	Base at Ashland House, Ince, Wigan
SERVICE:	TalkFIRST
RESPONSIBLE TO:	Project Manager

JOB FUNCTION

The primary aim of the role is to support families in the first 1001 days of their child's life, (from conception, up to their child's second birthday) where conflict and relationship difficulties impact on family life and the wellbeing of those involved or affected. The word 'family' denotes relationships between any family members, (including those not tied by blood), including children and babies. The 1001 Group is a multi-disciplinary programme for parents and families in the first 1001 days of their child's life.

Work with families will be person-centred and tailored to the needs of the individuals and family.

ABOUT YOU

You will have experience in working with families experiencing difficulties and understand the issues they face. We are looking for a creative, energetic team member, who understands the needs of children, young people and parents, with the skills to offer advice, guidance and support, and a listening ear.

ABOUT US

TalkFIRST is a charity registered with the Charity Commission and has been serving families in the Wigan Borough since 2013. We work with families and couples (separated or together) who are struggling with conflict, relationship difficulties and communication, by providing mediation and Building Better Relationships work. We recognise the importance of relationships in everyone's lives

and the impact difficulties in this area can have on the everyday lives of both adults and children. Our aim is for families to have the best experience of family life and enjoy good mental health and overall wellbeing.

OUR COMMITMENT TO YOU

We will train you in themes that underpin the work we do, including mediation skills, to build on your existing skills in engaging, supporting, empowering and sometimes challenging parents and family members, and The Solihull Approach parent-child relationship programme.

Your starting salary, above, with an annual review. You will have an annual leave entitlement of 34 days (pro rata) including public holidays.

COVID-19

The health and wellbeing of our staff is of utmost importance to us and if you are required to work on the front line an appropriate risk assessment will be conducted, and the appropriate safety measures put in place.

For an informal discussion about the post, please ring Tracy Sheppard on 01942 243620

JOB DESCRIPTION

The 1001 Group Family Worker

(D = Desirable E = Essential)

1.

- a) Deliver support families and parents through meetings either in the TalkFIRST office, the family home or community venue
- b) Work in partnership with families/parents to identify aims and objectives
- c) Empower, support and encourage, build on existing strengths and work holistically to meet the needs of the parent and family
- d) Complete written account of sessions of work, and any other factors that arise in a timely fashion
- e) Be part of the 2001 Group's delivery of group sessions, monthly

2.

- a) Respond appropriately to any safeguarding concerns, in compliance with TalkFIRST's procedures for promoting and safeguarding the welfare of children and vulnerable adults
- b) Ensure referrals are appropriate or signposted to more suitable services; ensure the right level of information is provided
- c) Ensure case management is of a high standard.
- d) Encourage service user feedback

- e) Ensure monitoring of cases undertaken
- f) Participate in supervision
- g) Attend team meetings and other meetings as required
- h) Participate in learning and development opportunities as required

4.

- a) Comply with TalkFIRST's core policies
- b) Promote TalkFIRST in a positive light at all times
- c) Carry out any other reasonable duties as required

PERSON SPECIFICATION

(E – Essential D – Desirable)

Kindness, resilience, good observational and communication skills, and a committed to seeing families be the best they can be	E
A recognised qualification in social care, health, education or equivalent experience, and evidence of a commitment to continuing learning and professional development	D
Knowledge and understanding family life and the difficulties they face, particularly those who are pregnant or have children under 2.	E
Knowledge and understanding of child development, particularly those in their first 2 years	E
Knowledge and understanding of issues affecting disadvantaged communities	D
A positive approach to difficult situations and challenges	E
A commitment to taking part in training and development	E
A commitment to partnership working and sharing good practice	E
Ability to work both on own initiative and as part of a team	E
Good organisational and planning skills	E
Basic computer skills (Microsoft Office, excel, email and internet)	E
Commitment to anti-discriminatory practice, sensitive and respectful way	E
Trained in an evidence-based parenting programme	D
Mediation skills	D

Working knowledge of safeguarding children and vulnerable adults D

Working knowledge of domestic abuse and its wider impact D

Ability and willingness to work outside of core hours on occasion D